



## PRODUCT WARRANTY

Certified



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### FOR PURCHASES AFTER JANUARY 1, 2014

Falcon Waterfree® urinal systems are designed to deliver optimal performance when properly installed, operated, and maintained in accordance with Falcon's documented procedures and instructions while complying with relevant plumbing code requirements. As with all waterless urinals, Falcon® urinals should never be installed on drain, waste & vent systems containing copper pipes.

#### LIMITED WARRANTY ON URINAL BOWLS, CARTRIDGES AND PARTS

Falcon manufactures its products under both its own name (as "Falcon-branded" products) and under the brand names of its private label customers (as "private-label" products).

Falcon warrants all urinal bowls that it manufactures to be made of new materials and free from any workmanship-related defect for a period of five (5) years from date of product purchase. During the warranty period, Falcon will, at its option after inspection of any claimed defects, remedy any defects in the urinal bowls resulting from defects in material or workmanship under normal use and service by either repairing or exchanging parts or the urinal bowl. After the owner installs a Falcon-branded bowl, the owner may obtain an additional five (5) year extension of this warranty period (for a total warranty of ten (10) years from date of purchase) by registering its purchase at [www.falconwaterfree.com](http://www.falconwaterfree.com) within five (5) years of date of purchase.

Falcon warrants its cartridges, housings and installation hardware to be made of new materials and free from any workmanship-related defect at time of purchase, and will replace any such cartridge, housing or installation hardware which deviates at time of purchase from its specifications as a result of defects in material or workmanship.

#### LIMITATIONS

The above are the sole and exclusive remedies under this warranty to the purchaser, and Falcon is not responsible for any incidental or consequential damages whatsoever including, but not limited to, costs associated with removal, installation or reinstallation and costs associated with pipe leakage behind walls. To the extent allowable by law, the implied warranty of merchantability is limited to the duration of this warranty term. This warranty is VOID under the following circumstances:

- Use of non-Falcon replacement parts or cartridges, or reconditioned Falcon cartridges obtained from third parties, with Falcon urinal systems;
- Use of Falcon urinals or cartridges on drain, waste and vent systems containing copper pipes;
- If urinal or cartridge repairs or alterations are undertaken by unauthorized persons, including but not limited to non-licensed plumbers;
- Damages resulting from improper installation, neglect, abuse, or alteration; and
- Damages caused by misuse, accident, fire, and other acts or occurrences beyond Falcon's control.

#### APPLICABILITY

The warranty remedies herein are available only upon proof of purchase. This warranty is not transferable or assignable after installation and does not affect any non-alterable statutory rights which may exist and vary from state to state or province to province. This warranty does not apply to local building code compliance because local building codes vary considerably. Any purchaser should confirm local code compliance pre-installation with local officials or plumbing contractors.

#### WARNING

NEVER USE A NON-FALCON REPLACEMENT CARTRIDGE OR ANY OTHER NON-FALCON AUTHORIZED PARTS WITH THE FALCON URINAL. Falcon urinals, cartridges, and other parts are approved as a complete system that complies with both Falcon performance specifications and relevant plumbing standards and codes. Use of any non-plumbing code approved replacement cartridge in a Falcon urinal system: a) immediately voids this warranty, b) may cause the facility in which a Falcon urinal is installed to be in violation of building and/or plumbing codes and subject to fines due to use of a non-approved replacement cartridge, c) may create a risk of plumbing failure, and d) may cause your insurer to deny coverage for any facility damages as a result of such plumbing failure.